

# Privacy Policy

MAIGONAB · EFFECTIVEDATE: MAY 2026

Maigon AB ("Maigon", "we", "us", or "our") operates the Maigon contract review service, available at maigon.ai and through Maigon-branded applications including Maigon Contract Review for Microsoft Word (distributed via Microsoft AppSource) and Maigon Contract Review for Google Docs (distributed via the Chrome Web Store). This Privacy Policy applies to the service in all its forms. This Privacy Policy explains how we collect, use, store, and protect your personal data, and describes your rights under the General Data Protection Regulation (GDPR) and applicable Swedish law.

## 1. Who We Are

The data controller for personal data processed through maigon.ai is:

### **Maigon AB**

c/o Synch Law

Box 3631, Birger Jarlsgatan 6

114 34 Stockholm, Sweden

[legal@maigon.ai](mailto:legal@maigon.ai)

## 2. What Personal Data We Collect

**Account data** — When you register, we collect your name and email address. For organisational accounts, we may also collect a company name and billing contact.

**Usage data** — We log information about how you interact with the platform, including pages visited, features used, review configurations selected, and session timestamps. This data is stored in our database and is used solely to operate and improve the service.

**Uploaded documents** — You may upload contracts and agreements for review. These files are processed to extract text for AI analysis and are **automatically and permanently deleted from our storage systems immediately after analysis is complete**. We do not retain raw document files beyond the processing window.

**Review results** — The structured output of an AI review (risk findings, summaries, and recommendations) is stored in your account so you can access it after processing. This data does not contain the original document file.

**Payment data** — If you subscribe to a paid plan, payment is processed by Stripe. We do not store full card numbers or payment credentials. We retain billing records (invoice amounts, plan type, billing email) as required for accounting purposes.

**Communications** — If you contact us, we retain your messages and our responses for support and compliance purposes.

### 3. Lawful Basis for Processing

Purpose	Lawful basis
Providing the platform and processing your reviews	Performance of contract (Art. 6(1)(b) GDPR)
Sending transactional emails (review complete, billing)	Performance of contract (Art. 6(1)(b) GDPR)
Maintaining security and preventing abuse	Legitimate interests (Art. 6(1)(f) GDPR)
Compliance with legal obligations (invoicing, retention)	Legal obligation (Art. 6(1)(c) GDPR)
Product improvement using aggregated, anonymised usage data	Legitimate interests (Art. 6(1)(f) GDPR)

### 4. How We Use Your Data

- To create and manage your account
- To process contract reviews and return results to you
- To send transactional notifications (review completion, billing receipts, password resets)
- To respond to support requests
- To detect and prevent fraud, abuse, and unauthorised access
- To comply with applicable laws and regulations
- To improve the reliability and features of the platform using anonymised, aggregated data

We do not sell your personal data. We do not use your data for advertising. We do not share your uploaded contracts with any third party except the AI inference providers listed below, which process them solely to generate the review output.

### 5. Sub-processors and Third Parties

We rely on the following sub-processors to deliver the service:

Processor	Role	Location
Supabase Inc.	Database, authentication, and temporary file storage	USA (EU region available)

Netlify Inc.	Application hosting and serverless function execution	USA
Microsoft (Microsoft 365)	Business email and internal communications	EU
Twilio SendGrid	Transactional email delivery	USA
Cloudflare Inc.	DNS, DDoS protection, and CDN	USA / Global
OpenAI, L.L.C.	AI language model inference for contract analysis	USA
Anthropic, PBC	AI language model inference for contract analysis	USA
Stripe, Inc.	Payment processing	USA / EU
CloudConvert GmbH	Document format conversion (e.g. DOCX to text) during contract processing	Germany (EU)
Google LLC	Font delivery (Google Fonts)	USA / Global

Where sub-processors are located outside the European Economic Area, transfers are covered by Standard Contractual Clauses (SCCs) or adequacy decisions. Our Transfer Impact Assessment is available at [maigon.ai/tia.pdf](https://maigon.ai/tia.pdf).

## 6. Data Retention

- **Uploaded documents:** Deleted immediately and permanently upon completion of analysis.
- **Review results:** Retained for as long as your account is active, and deleted within 30 days of account closure upon request.
- **Account data:** Retained for the duration of the contractual relationship and for up to 12 months thereafter for legitimate business purposes, unless a longer retention period is required by law.
- **Billing records:** Retained for 7 years in accordance with Swedish accounting law (Bokföringslagen).
- **Support communications:** Retained for up to 2 years.

## 7. Your Rights

Under the GDPR, you have the right to:

- **Access** — Request a copy of the personal data we hold about you.
- **Rectification** — Request correction of inaccurate or incomplete data.

- **Erasure** — Request deletion of your data, subject to legal retention obligations.
- **Restriction** — Request that we limit how we use your data in certain circumstances.
- **Portability** — Receive your data in a structured, machine-readable format.
- **Objection** — Object to processing based on legitimate interests.
- **Withdraw consent** — Where processing is based on consent, withdraw it at any time.

To exercise any of these rights, contact us at [legal@maigon.ai](mailto:legal@maigon.ai). We will respond within 30 days.

## 8. Supervisory Authority

If you believe we have handled your personal data in a way that violates applicable law, you have the right to lodge a complaint with the Swedish Data Protection Authority (Integritetsskyddsmyndigheten, IMY):

### IMY

Drottninggatan 29  
104 22 Stockholm, Sweden  
[www.imy.se](http://www.imy.se)

## 9. Security

We implement appropriate technical and organisational measures to protect your personal data, including encrypted data transmission (TLS), access controls, role-based permissions, and regular security assessments. Uploaded contracts are processed in memory and deleted from storage immediately after analysis.

## 10. Children

The platform is not directed at individuals under the age of 18. We do not knowingly collect personal data from minors.

## 11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify registered users of material changes by email and will update the effective date at the top of this document. Continued use of the platform after changes take effect constitutes acceptance of the updated policy.

## 12. Contact

For any privacy-related questions or requests:

[legal@maigon.ai](mailto:legal@maigon.ai)

Maigon AB, c/o Synch Law, Box 3631, Birger Jarlsgatan 6, 114 34 Stockholm, Sweden

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